

## Wallace Victoria

---

**From:** Bebbington Myles  
**Sent:** 21 November 2017 09:20  
**To:** Goodwin John  
**Subject:** FW: Taxi Policy Consultation from SCDC

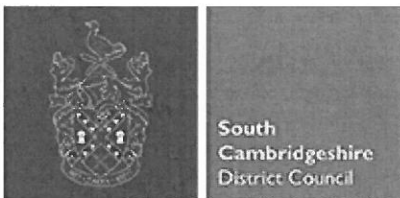
---

**From:** Adams Patrick  
**Sent:** 21 November 2017 08:41  
**To:** Bebbington Myles <Myles.Bebbington@scambs.gov.uk>  
**Subject:** FW: Taxi Policy Consultation from SCDC

Hi Myles, please see positive response below from Bar Hill Parish Council regarding the new taxi licensing policy.

*Patrick*

**Patrick Adams** | Senior Democratic Services Officer



South Cambridgeshire Hall | Cambourne Business Park | Cambourne | Cambridge | CB23 6EA  
t: 01954 713408 | e: [patrick.adams@scambs.gov.uk](mailto:patrick.adams@scambs.gov.uk)  
[www.scambs.gov.uk](http://www.scambs.gov.uk) | [facebook.com/south-cambridgeshire](https://facebook.com/south-cambridgeshire) | [twitter.com/SouthCambs](https://twitter.com/SouthCambs)

---

**From:** Sue Bell [<mailto:clerk@barhillpc.org.uk>]  
**Sent:** 20 November 2017 17:35  
**To:** Adams Patrick <[Patrick.adams@scambs.gov.uk](mailto:Patrick.adams@scambs.gov.uk)>  
**Subject:** RE: Taxi Policy Consultation from SCDC

Dear Patrick

Thank you for your email of 7 November regarding the above which was considered at our Council meeting on 16 November 2017. I am pleased to advise their response was as follows:

'Bar Hill Parish Council fully supports SCDC's proposals to adopt more stringent standards for new and existing licence holders'.

Kind regards

Sue Bell  
Bar Hill Parish Council  
Please note we have recently changed our email address - [clerk@barhillpc.org.uk](mailto:clerk@barhillpc.org.uk)

**From:** Adams Patrick [mailto:Patrick.adams@scambs.gov.uk]

**Sent:** 07 November 2017 13:52

**To:** Undisclosed recipients:

**Subject:** Taxi Policy Consultation from SCDC

**Sent to all parish councils by Blind carbon copy,**

Please find attached a letter from our licensing section, inviting you to give your views on a new licensing policy for Private Hire and Hackney Carriage drivers.

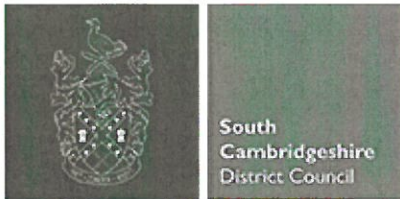
Details of the policy and an opportunity to give your views can be found online:

<https://www.scambs.gov.uk/consultations>

Kind Regards

*Patrick Adams*

**Patrick Adams** | Senior Democratic Services Officer



South Cambridgeshire Hall | Cambourne Business Park | Cambourne | Cambridge | CB23 6EA

t: 01954 713408 | e: [patrick.adams@scambs.gov.uk](mailto:patrick.adams@scambs.gov.uk)

[www.scambs.gov.uk](http://www.scambs.gov.uk) | [facebook.com/south-cambridgeshire](https://www.facebook.com/south-cambridgeshire) | [twitter.com/SouthCambs](https://twitter.com/SouthCambs)

## Disclaimer

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived

## Wallace Victoria

---

**From:** Bebbington Myles  
**Sent:** 18 December 2017 08:53  
**To:** Goodwin John  
**Subject:** FW: Taxi and Private Hire Licensing Consultation

Hi

Can we add this to the taxi responses

Thanks

Myles

---

**From:** Cicely [mailto:cicelymurfitt@btinternet.com]  
**Sent:** 14 December 2017 08:40  
**To:** Bebbington Myles <Myles.Bebbington@scambs.gov.uk>  
**Subject:** FW: Taxi and Private Hire Licensing Consultation

Myles,  
Any comments?  
Cicely

---

**From:** Bridget Smith [mailto:bridget.smith@scambs.gov.uk]  
**Sent:** 13 December 2017 13:12  
**To:** Howell Cllr <Cllr.Howell@scambs.gov.uk>  
**Cc:** Members Elected <members.elected@scambs.gov.uk>; Hill Mike <mike.hill@scambs.gov.uk>  
**Subject:** Taxi and Private Hire Licensing Consultation

Dear Mark,

Gamlingay Parish Council heard a very interesting presentation from a local Private Car Hire Company owner last night asking it to contribute to the current consultation on taxi and private hire licensing. It made me think about how the potential changes to the rules might affect me.

I am carer for my elderly and extremely vulnerable mother. I regularly use my 3 local Private Hire companies to transport her when I am not able to. This can include taking her to medical appointments and social activities. I can do this because I know and trust the operators and my mother has got to know and trust them too and they know about my Mum's situation and needs. I would never, ever put my mother in a taxi because I have no relationship with a taxi firm, they do not know my mother and I do not believe she would be safe or cared for in the way that she currently is.

I understand that my 3 operators earn most of their livings from corporate hire and that the current proposals would limit them to this one line of work. This means that they could not be used by me for my Mum and this leaves me with no options. Similarly, at least one of the Gamlingay companies transports vulnerable children to school. What would happen to them?

I know that I am not alone in this situation and hope that you will be mindful of the consequences of any changes.

Regards,

# Bridget Smith

Leader South Cambs Lib Dem Group  
District Councillor Gamlingay Ward

**Contact Details:** Bridget Z D Smith.

Address Mavnole House 39 Church St, Gamlingay, SG193JJ.

Phone

Email

Twitter: @cllrbridget

Website: <https://bridgetzsmith.4mp.org.uk>

Facebook: CllrBridget

## Wallace Victoria

---

**From:** Adams Patrick  
**Sent:** 11 December 2017 09:47  
**To:** Goodwin John  
**Subject:** FW: Taxi Policy Consultation from SCDC

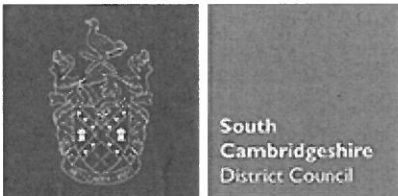
Hi John,

Please see response below, this time from Caxton Parish Council with regard to the Taxi Policy Consultation e-mail that I sent out on your behalf to all parish council on 7 November.

Kind Regards

*Patrick*

**Patrick Adams** | Senior Democratic Services Officer



South Cambridgeshire Hall | Cambourne Business Park | Cambourne | Cambridge | CB23 6EA  
t: 01954 713408 | e: [patrick.adams@scambs.gov.uk](mailto:patrick.adams@scambs.gov.uk)  
[www.scambs.gov.uk](http://www.scambs.gov.uk) | [facebook.com/south-cambridgeshire](https://facebook.com/south-cambridgeshire) | [twitter.com/SouthCambs](https://twitter.com/SouthCambs)

---

**From:** Katie @ LGS Services [<mailto:katie@lgs-services.co.uk>]  
**Sent:** 11 December 2017 09:45  
**To:** Adams Patrick <[Patrick.adams@scambs.gov.uk](mailto:Patrick.adams@scambs.gov.uk)>  
**Subject:** RE: Taxi Policy Consultation from SCDC

Dear Mr Adams

Thank you for your email dated 7th November regarding the consultation for the new licensing policy for Private Hire and Hackney Carriage drivers.

Caxton Parish Council is in support of this consultation.

Kind Regards  
Katie

Katie Stoehr  
LGS Services  
30 West Drive  
Highfields Caldecote  
Cambridge  
Tel: 01954 210241

On behalf of Caxton Parish Council

---

**From:** Adams Patrick [<mailto:Patrick.adams@scambs.gov.uk>]  
**Sent:** 07 November 2017 13:52  
**Subject:** Taxi Policy Consultation from SCDC

Sent to all parish councils by Blind carbon copy,

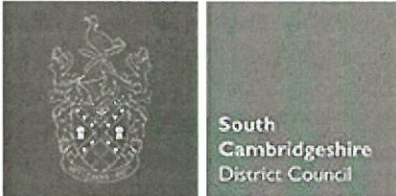
Please find attached a letter from our licensing section, inviting you to give your views on a new licensing policy for Private Hire and Hackney Carriage drivers.

Details of the policy and an opportunity to give your views can be found online:  
<https://www.scambs.gov.uk/consultations>

Kind Regards

*Patrick Adams*

**Patrick Adams** | Senior Democratic Services Officer



South Cambridgeshire Hall | Cambourne Business Park | Cambourne | Cambridge | CB23 6EA  
t: 01954 713408 | e: [patrick.adams@scambs.gov.uk](mailto:patrick.adams@scambs.gov.uk)  
[www.scambs.gov.uk](http://www.scambs.gov.uk) | [facebook.com/south-cambridgeshire](https://www.facebook.com/south-cambridgeshire) | [twitter.com/SouthCambs](https://twitter.com/SouthCambs)

## Disclaimer

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived

## Wallace Victoria

---

**From:** Adams Patrick  
**Sent:** 11 December 2017 09:46  
**To:** Goodwin John  
**Subject:** FW: Taxi Policy Consultation from SCDC

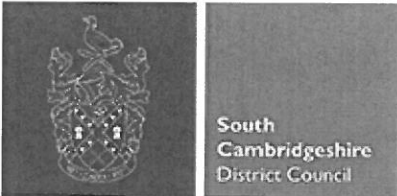
Hi John,

Please see response below from Toft Parish Council with regard to the Taxi Policy Consultation e-mail that I sent out on your behalf to all parish council on 7 November.

Kind Regards

*Patrick*

**Patrick Adams** | Senior Democratic Services Officer



South Cambridgeshire Hall | Cambourne Business Park | Cambourne | Cambridge | CB23 6EA  
t: 01954 713408 | e: [patrick.adams@scambs.gov.uk](mailto:patrick.adams@scambs.gov.uk)  
[www.scambs.gov.uk](http://www.scambs.gov.uk) | [facebook.com/south-cambridgeshire](https://www.facebook.com/south-cambridgeshire) | [twitter.com/SouthCambs](https://twitter.com/SouthCambs)

---

**From:** Katie @ LGS Services [<mailto:katie@lgs-services.co.uk>]  
**Sent:** 11 December 2017 09:45  
**To:** Adams Patrick <[Patrick.adams@scambs.gov.uk](mailto:Patrick.adams@scambs.gov.uk)>  
**Subject:** RE: Taxi Policy Consultation from SCDC

Dear Mr Adams

Thank you for your email dated 7th November regarding the consultation for the new licensing policy for Private Hire and Hackney Carriage drivers.

Toft Parish Council supports the proposal in the interests of safety and welfare.

Kind Regards  
Katie

Katie Stoehr  
LGS Services  
30 West Drive  
Highfields Caldecote  
Cambridge  
Tel: 01954 210241

On behalf of Toft Parish Council

---

**From:** Adams Patrick [<mailto:Patrick.adams@scambs.gov.uk>]  
**Sent:** 07 November 2017 13:52  
**Subject:** Taxi Policy Consultation from SCDC

**Sent to all parish councils by Blind carbon copy,**

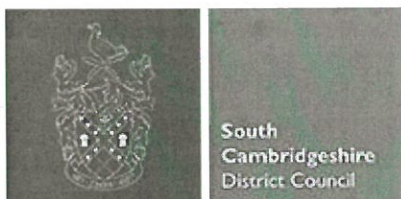
Please find attached a letter from our licensing section, inviting you to give your views on a new licensing policy for Private Hire and Hackney Carriage drivers.

Details of the policy and an opportunity to give your views can be found online:  
<https://www.scambs.gov.uk/consultations>

Kind Regards

*Patrick Adams*

**Patrick Adams** | Senior Democratic Services Officer



South Cambridgeshire Hall | Cambourne Business Park | Cambourne | Cambridge | CB23 6EA  
t: 01954 713408 | e: [patrick.adams@scambs.gov.uk](mailto:patrick.adams@scambs.gov.uk)  
[www.scambs.gov.uk](http://www.scambs.gov.uk) | [facebook.com/south-cambridgeshire](https://www.facebook.com/south-cambridgeshire) | [twitter.com/SouthCambs](https://twitter.com/SouthCambs)

## **Disclaimer**

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived



## Wallace Victoria

---

**From:** 3  
**Sent:** 24 November 2017 11:55  
**To:** Licensing  
**Subject:** FW: Proposed Intro. of Knowledge test for new driver applications -Response(s) from PD0839

**Categories:** Becca

Apologies a couple of typos rectified

Regards

Freelance Aviation Researcher & Reporter  
ifnm UK-4401223

[www.addosaviationadventures.com](http://www.addosaviationadventures.com)

---

**From:**  
**Sent:** 24 November 2017 11:20  
**To:** [licensing@scambs.gov.uk](mailto:licensing@scambs.gov.uk)  
**Subject:** Proposed Intro. of Knowledge test for new driver applications -Response(s) from PD0839

Good day at SCDC Response Team

Having read through the document I see that this is not just about the introduction of a knowledge test for new driver applications but includes a raft of new proposals in respect of existing licence holders (drivers and operators).

However before I give my responses to the questions I think that you may have overlooked the fact that I am no longer the holder of the Private Hire Licence **PD0839**. On **July 15<sup>th</sup> 2017** (this year) I reached the age of 65 which in my case is retirement age. You overlooked the fact that I did not renew my PHL prior to or since that date, and it goes without saying that I have not in any way shape or form been involved with the carriage of passengers for Hire, Reward or any other means. I am instead beginning to enjoy the benefits of my retirement.

The proposals; **Proposed Introduction of Knowledge test for new driver applications**, my responses

- I fully support a more stringent convictions policy for all applicants and existing drivers, however who is to pay for the more stringent checks, the applicant or SCDC?
- 
- Whilst supporting the introduction of CCTV in all licenced vehicles who again is having to support the cost of installation. That's rhetorical as we all know that it will be the licensee and or company who own the vehicle(s)
- 
- I fully support the introduction of a **Knowledge test** for all new driver applications. There is nothing more frustrating than getting into a taxi or Private Hire Vehicle and then having to give directions to the driver. In some cases the Navigational aid the driver has is not up to date and therefore causes delay in reaching the destination, there's nothing like 'local knowledge'. One has to assume (sometimes wrongly) that existing drivers already have local the 'knowledge' of the area(s) they operate within. In the case of a Chauffeur how would you as a Council / Licensing Authority test that person's knowledge given the vast area(s) that s/he may cover?
-

- The proposal to the frequency of Medicals for all drivers; are the medicals examinations not stringent enough? If they are not stringent enough surely it would be better to have a higher quality examination rather than increase the frequency. Increasing the frequency puts a great burden on the already overworked General Practitioner(s) and thus further straining the National Health Service resources? This would also place a further financial 'burden' on the License holder; the average cost of a Medical is to my knowledge in excess of £130.00!
- I fully concur with the introduction of a new BDS process, however yet again it comes to who pays the cost of implementing the system? Will the Drivers Private Hire Licence fee be increased to accommodate the cost of the more stringent DBS checks and if so by what percentage?

The heading to your survey is very misleading as it clearly states in bold and underlined, **Ref: Proposed Introduction of Knowledge test for new driver applications**. It is not until one reads further through the letter that it is evident that SCDC plan to implement more than the Knowledge test.

Whilst acknowledging the Councils proposed policies is to put public safety at its heart I do not know of any driver either licenced or not that puts his or her life at risk or that of his or her passengers. It's like someone saying I intend to have a road accident and not only injure myself and anyone I may have in the vehicle at the time. Road Traffic Accidents happen for numerous reasons, mostly it is due to the poor standard of driving and the vast increase of vehicles using the highways and byways.

Professional drivers on the whole take great pride in their manner of driving, their vehicle and their appearance. Those drivers go as far as being RoSPA trained (myself included – Gold Standard) others choose to go down the IAM route. Of course there will always be what I call a 'rogue' driver or drivers, the current DSA test given to potential PHL Drivers is to my humble opinion not stringent enough. I've recently had personal experience of one of these 'rogue drivers' and it is not a pleasant experience.

Whilst not wishing to be construed as a racist it would also greatly assist if there was some degree of an English language test for all potential (and to a degree) existing drivers. Again there is nothing more frustrating than not being understood by the driver as to where you want to be deposited at destination.

If the DBS checks are currently not stringent enough how does SCDC hope to implement a more stringent form of DBS check and how will this be achieved? As far as I am aware the Disclosure Barring Service is already at maximum capacity and due to this processing applicants takes a minimum of six (6) weeks.

In conclusion; I fully support SCDC's proposals but wonder at what cost to the driver / operator, further what is the time frame(s) for the implementation of the proposals?

Respectfully submitted

Formerly PD0839

Regards

Freelance Aviation Researcher & Reporter  
ifnm UK-4401223

[www.addosaviationadventures.com](http://www.addosaviationadventures.com)

## Wallace Victoria

---

**From:** Licensing  
**Sent:** 05 January 2018 16:32  
**To:** Goodwin John  
**Cc:** Licensing  
**Subject:** FW: A1 Cabco United Regency Limited Ref: PV0095 - Proposals

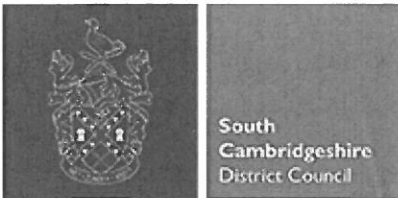
hi

FYI

Kind Regards

Caroline Fuller

Health & Environmental Resources



South Cambridgeshire Hall | Cambourne Business Park | Cambourne | Cambridge | CB23 6EA  
t 03450 450 063 | e: [caroline.fuller@scambs.gov.uk](mailto:caroline.fuller@scambs.gov.uk) | e: [Duty.HESresources@scambs.gov.uk](mailto:Duty.HESresources@scambs.gov.uk)  
[www.scambs.gov.uk](http://www.scambs.gov.uk) | [facebook.com/south-cambridgeshire](https://facebook.com/south-cambridgeshire) | [twitter.com/SouthCams](https://twitter.com/SouthCams)

---

**From:** A1 Cabco Taxis [<mailto:a1cabco@btconnect.com>]  
**Sent:** 05 January 2018 16:04  
**To:** Licensing <[Licensing@scambs.gov.uk](mailto:Licensing@scambs.gov.uk)>  
**Subject:** A1 Cabco United Regency Limited Ref: PV0095 - Proposals

For the urgent attention of the Resource Team

Thank you for your letter dated the 30th October 2017, here are our views based on the list of suggestions that you propose.

1). Adequate convictions policy at present.

2). Fair idea but maybe a target percentage could be allowed rather than making all vehicles wheelchair accessible. We have found that many passengers especially the elderly are unable to get into a wheelchair accessible vehicle often asking for low saloon vehicles.

3). CCTV is a good idea all round for passenger safety and that of the driver. Discounts for multiple purchases would be appreciated with assistance from the council.

4). We do not feel that this is necessary as good training is provided by existing Operators and in times with advances in modern technology we do not feel that this is necessary anymore.

5). I think the additional costs to the drivers would be very difficult for them and we are not sure that this would be of benefit in our experience regarding the health of the drivers.

6). Strongly agree with.

Thank you for asking A1 Cabco to participate with the above and we look forward to hearing in due course what outcome has been agreed.

Kind regards

Carly Stewart

Director



☎ 01223 313131 Bookings  
☎ 01223 525555 Bookings  
☎ 01223 210788 Accounts  
☎ 01223 245386 Fax  
✉ a1cabco@btconnect.com  
🌐 www.a1cab.co



Unit 3, Peaks Storehouse, The Maltings, 135 Ditton Walk, Carr